

If you discover any problems with your feet, contact your Podiatry Department or GP immediately. If they are not available, go to your nearest accident and emergency department. Remember, any delay in getting advice or treatment when you have a problem can lead to more serious problems.

Individual advice

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Equality Statement

At South Warwickshire NHS Foundation Trust we are fully committed to equality and diversity, both as an employer and as a service provider. We have a policy statement in our Equality Strategy that clearly outlines our commitment to equality for service users, patients and staff:

You and your family have the right to be treated fairly and be routinely involved in decisions about your treatment and care. You can expect to be treated with dignity and respect. You will not be discriminated against on any grounds including age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex or sexual orientation.

You have a responsibility to treat other service users, patients and our staff with dignity and respect

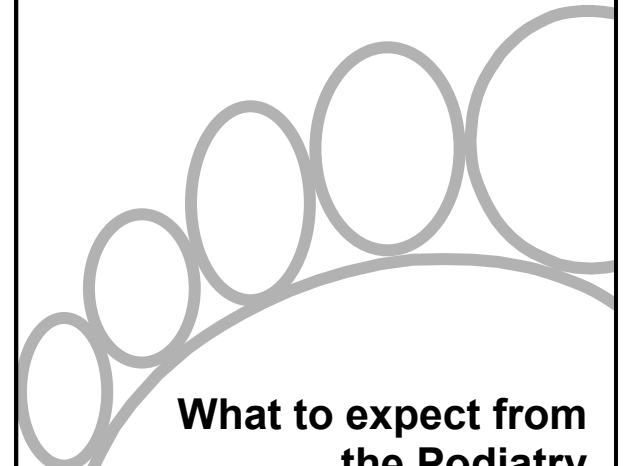
Our information for patients can also be made available in other languages, Braille, audio tape, disc or in large print.

PALS

We offer a Patient Advice Liaison Service (PALS). This is a confidential service for families to help with any questions or concerns about local health services.

You can contact the service by the direct telephone line on 01926 600 054 by email: Pals@swft.nhs.uk or by calling in person to the PALS Office which is located in the Lakin Road Entrance of Warwick Hospital.

Podiatry Department



What to expect from the Podiatry Neurology Service

Neurology information and advice leaflet

Name:

NHS No:

Podiatry Single Point of Access
Telephone: 01926 600810

Lines open 9am to 4pm Monday to Friday

E- mail: podiatryreferrals@swft.nhs.uk

Why have I been referred to the service?

The podiatric neurology team is a specialist community based service, which provides support, education, and assessment to patients with a diagnosed neurological condition.

As a specialist neurological Podiatry service we do not offer routine treatment (nail care) as standard.

What happens after referral?

A podiatrist will contact you by telephone to obtain your full medical history and the nature of the presenting complaint to ensure we prioritise your referral appropriately.

At this stage you may be discharged with appropriate advice or offered a package of care according to your need.

You may be required to attend your initial appointment at Leamington Hospital. Patients that are completely housebound will be offered a home visit appointment.

What we aim to offer.

- Provide specialist, patient centred care for those with a neurological condition including stroke
- Promote health wellbeing and independence by stabilising the lower limb
- Assessment of the lower limb, ability and footwear.
- Treatment of painful lesions/ callus associated with foot deformity and or pressure
- Holistic care by working alongside other health profession to aid mobility and rehabilitation
- Promote foot health education

What to bring with you for your appointment?

A list of medication with dosage.

Details of previous medical treatments with approximate dates.

Comfortable, loose fitting clothes as we may require to see your knees.

Current footwear
(pairs that you regularly wear)

Mobility aids
e.g. Splints, AFOs, insoles/ orthoses, walking aids.